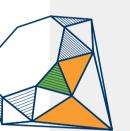
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How we create value

Our value creation model





Resources deployed

Financial resources Government funding

Institutionalised knowledge

The internalised knowledge, systems and processes, policies, and the organization culture used to create value

Employees (Page 73)

Highly-skilled, professionals operate in a cohesive work environment to realise the objectives of HRDF

HRDF's Touchpoints (Page 37)

Branches, JPCs, Tele-JPCs, Recruitment Offices, and Virtual Job Fairs

Relationships (Page 79)

Collaborations and partnerships with business partners

Digital infrastructure

(Pages 37-66)

National Labour Gateway and National Labour Observatory

Activities

Financing the upskilling, training, and employment of the Saudi national workforce

Formulating programmes, projects and strategies to support Saudization

Conducting research to identify skills gaps

Providing technical and administrative expertise to partner organizations

Securing strategic partnerships

Reviewing and developing operations





Governance

(Page 70)

Monitoring and Evaluation

(Pages 28-32)



Outputs in 2019

(108,757) beneficiaries whose employment in the private sector was supported

(92,887) employed in the private sector

(46,198) beneficiaries of training support programmes in the private sector

(99,405) beneficiaries who have been upskilled in the private sector

(92%) beneficiary satisfaction index

(888) vocational guidance lectures given by career counselling services programme

(784,706) successfully completed courses on the National e-learning platform (Doroob)

Outcomes

Increased Saudization in the public and private sector

Better alignment of skills of Saudi job seekers with labour market needs

Participation of women in the Saudi workforce increased from 32% in 2018 to 33% in 2019

Increase of customer convenience and job seeker enrollment through HRDF's multiple channels

Impact

Empowering human capital in the Kingdom to fulfil present and future labour market needs

