

# Our journey

2011

Establishment of Job Placement Centres

**New programmes launched:**

- › *Hafiz* Searching for employment programme
- › Refresher programme for health diploma holders – MOH

2012

Recipient of the World Summit Award

**New programmes launched:**

- › Teachers subsidy programme in private schools
- › *Safi* summer training programme

2013

Inaugural Forum of the Job and Career Specialities (CYM)

**New programmes launched:**

- › College of Excellence training subsidy programme
- › *Hafiz* Difficulty in finding employment
- › Additional wage support programme

2014

**New programmes launched:**

- › *Doroob* National e-learning platform
- › *Tawafuq* Employment of persons with disabilities programme
- › Israr award programme (in searching for a job) – phase one
- › Okbalik initiative

2000

Establishment of HRDF

2002

**New programmes launched:**

- › Training to employment programme
- › National training programme for joint training

2004

**New programmes launched:**

- › Training and employment subsidy programmes
- › Small enterprises owners support

2006

**New programme launched:**

- › Training and education subsidy programme for diploma and bachelor's degree holders

## 2015

Establishment of the first mobile branch  
Granted the ISO Certificate

“Our youth is our future” project launched

**New programmes launched:**

- › Subsidising the wage of dialysis days programme
- › Israr award programme (in searching for a job) – phase two

## 2016

Established the 100th HRDF branch in the Kingdom

Inauguration of *Taqat.sa*: The National Labour Gateway (Taqat)

Launch of the HRDF website and the Saudi HR website

Recipient of Gold, Silver, and Bronze awards for several areas of customer service at the Stevie Awards.

Recipient of the “Call Centre of the Year” award at the Middle East Call Centre Awards 2016

## 2017

Recipient of the “Call Centre of the Year” award at the Middle East Call Centre Awards 2017

Awarded the “Gold Medal” for Best Contact Centre and Best use of Social Media in the Contact Centre at the Contact Centre World Awards 2017

**New programmes launched:**

- › *Subol* programme
- › *Tamheer* programme
- › Rehabilitation of the Faculties of Science female graduates in the Health Sector
- › Malls Saudization programme

## 2018

Established the Sectorial Skills Council

Established the Transformation Council

“Hadaf Compass” service launched on HRDF’s website

Instituted the Strategy Refresher

Launched three new Mobile branches in 2018

Completed a review of all subsidy programmes

**New programmes launched:**

- › Rehabilitation programme for graduates of health diplomas in the Saudi Red Crescent Authority
- › Nationalization of 12 Retail Activities
- › HRDF Leadership Academy Programme

## 2007

**New programme launched:**

- › Habilitation subsidy programme for HR specialists

## 2008

**New programmes launched:**

- › *Mahir* programme
- › Training in non-profitable institutes programme

## 2009

**New programme launched:**

- › Job stability incentive for subsidised employees