

Our journey

2011

Establishment of Job Placement Centres

New programmes launched:

- ▶ Hafiz Searching for employment programme
- ▶ Refresher programme for health diploma holders – MOH

2012

Recipient of the World Summit Award

New programmes launched:

- ▶ Teachers subsidy programme in private schools
- ▶ *Safi* summer training programme

2013

Inaugural Forum of the Job and Career Specialities (CYM)

New programmes launched:

- ▶ College of Excellence training subsidy programme
- ▶ *Hafiz* Difficulty in finding employment
- ▶ Additional wage support programme

2014

New programmes launched:

- ▶ *Doroob* National e-learning platform
- ▶ *Tawafuq* Employment of persons with disabilities programme
- ▶ *Israr* award programme (in searching for a job) – phase one
- ▶ Okbalik initiative

2000

Establishment of HRDF

2002

New programmes launched:

- ▶ Training to employment programme
- ▶ National training programme for joint training

2004

New programmes launched:

- ▶ Training and employment subsidy programmes
- ▶ Small enterprises owners support

2006

New programme launched:

- ▶ Training and education subsidy programme for diploma and bachelor's degree holders

2015

Establishment of the first mobile branch

Granted the ISO Certificate

“Our youth is our future” project launched

New programmes launched:

- ▶ Subsidising the wage of dialysis days programme
- ▶ Israr award programme (in searching for a job) – phase two

2016

Established the 100th HRDF branch in the Kingdom

Inauguration of *Taqat.sa*: The National Labour Gateway

Launch of the HRDF website and the Saudi HR website

Recipient of the Silver Award for Customer Service Complaints Team of the Year at the 2016 Stevie Awards

Recipient of the “Call Centre of the Year” award at the Middle East Call Centre Awards 2016

2017

Recipient of the “Call Centre of the Year” award at the Middle East Call Centre Awards 2017

Awarded the “Gold Medal” for Best Contact Centre and Best use of Social Media in the Contact Centre at the Contact Centre World Awards 2017

New programmes launched:

- ▶ *Subol* programme
- ▶ *Tamheer* programme
- ▶ Rehabilitation of the Faculties of Science female graduates in the Health Sector
- ▶ Malls Saudisation programme

2007

New programme launched:

- ▶ Habilitation subsidy programme for HR specialists

2008

New programmes launched:

- ▶ *Mahir* programme
- ▶ Training in non-profitable institutes programme

2009

New programme launched:

- ▶ Job stability incentive for subsidised employees