

# **Achieving excellence in performance and efficiency of human, financial, and technical resources**

**HRDF's third strategic pillar constitutes of streamlining the internal systems and processes. It complements the other two strategic goals as excellence and efficiency in internal processes result in the better delivery of HRDF's offering to all its beneficiaries and stakeholders. By enhancing the efficiency of HRDF as an entity supporting the national labour force and the Saudi economy, HRDF's goal is to become the "face" of human resources in the Kingdom.**

The improvement of institutional excellence will result in HRDF becoming the pioneer in human capital development in KSA and will ensure its beneficiaries take the maximum use of HRDF's programmes. It is directed towards enhancing communication and coordination between the multitude of stakeholders involved. The HRDF team is committed to develop and design programmes and services according to labour market needs.

This section discusses HRDF's commitment to enhancing institutional excellence by streamlining different departments. It outlines HRDF's HR plan for 2018, the achievements, project management department, and the objectives achieved during the year.