DFCC is the “Bank for the times” because it is agile, responsive and in tune with the aspirations of all its customers. It is powering ahead on a foundation of capital strength and a mindset of a Pioneer, Pathfinder and Trailblazer. With the fundamentals in place for a stable, sustainable growth, the Bank’s strong financial performance during the year and upgraded outlooks from ratings agencies are the ultimate acknowledgment of DFCC’s forward-thinking strategies.

Today, DFCC Bank is heralded as a unique commercial banking institution with a development banking forte, and a propensity for innovation through the use of the latest technology, in the service of its customers. The Bank continues to broaden its reach, through new branches and enhancing the Internet and Virtual Banking services. It actively reaches out to the communities through corporate social initiatives and environmental efforts.

This Annual Snapshot presents an overview of the Bank’s accomplishments and performance in 2017. Further details can be found on the Bank’s Annual Report, available in print and electronic form: http://dfcc2017.annualreports.lk

Our Reach

DFCC Bank PLC

Social Media

Facebook

Twitter

LinkedIn

YouTube

DFCC Chatz

75/3, Galle Road, Colombo 03
Telephone: +94 11 244 2442
Fax: +94 11 244 0376
Email: info@dfcc.lk
Website – Online Banking: www.dfcc.lk
Details of the branch network are given in the online report [http://dfcc2017.annualreports.lk]
**Proving and long-term outlook from “negative” to “stable” while B/B rating, and Fitch revised the Bank’s international only commercial bank to receive an upgrade in its ratings addition to the financial performance, DFCC Bank was the banks. It is gratifying then that the Bank has not only transformation to a commercial bank put the Bank in commercial landscape of Sri Lanka when has enabled it to blaze a trail across the industry and programme. DFCC Bank's appetite to venture boldly new waste-to-energy projects and a rooftop solar power programme. DFCC Bank's appetite to venture boldly new waste-to-energy projects and a rooftop solar power programme. DFCC Bank’s appetite to venture boldly new waste-to-energy projects and a rooftop solar power programme. DFCC Bank’s appetite to venture boldly new waste-to-energy projects and a rooftop solar power programme.

Since its inception in 1955, DFCC Bank has been renowned branches to customer-friendly locations with enhanced We continued to serve our customers, relocating certain We continued to serve our customers, relocating certain... DFCC's strategies. The fundamentals are in place to ensure strong, sustainable growth for the Bank. However, we are not stopping there. We are not out of challenging... With a foundation based on capital... results against the plan being conducted at the Board level. geared to make this a reality, with quarterly reviews of... targets to reach over the next three years, with the goal stable, sustainable growth for the Bank. However, we maintain our financial capital, human resources, information technology, and our values, ethics, and corporate culture. We utilise all resources available to us, internally and externally, to create value. These resources can include... 1. Consumer banking and Current Accounts and Savings Accounts share of wallet 2. Business banking and corporate banking share of wallet 3. Non-core business drivers to increase other income 4. Process innovation and performance evaluation In the coming years, DFCC Bank will focus on four main areas:

"Pioneer, Pathfinder, and Trailblazer" Delivering Value to All Maintaining Sustainable Growth

Implementing these credit lines as an administrative Unit for Renewable Energy Projects and received "Highly-satisfactory" rating

Apotheke for small component of Renewable Energy Projects and received "Highly-satisfactory" rating

**Focus Areas for 2018**

In the ongoing years, DFCC Bank will focus on four main areas: 1. Consumer banking and Current Accounts and Savings Accounts share of wallet 2. Business banking and corporate banking share of wallet 3. Non-core business drivers to increase other income 4. Process innovation and performance evaluation In addition to broadening the customer base, the Bank will aim to improve the customer experience by maximizing resource utilization. The Bank is working towards enhancing customer satisfaction, retention, loyalty, and engagement by improving its digital customer experience and offering better customer outcomes.